

Why should I rent from your company? We are a professional, knowledgeable, and courteous property management company. We work very hard to provide the highest quality resident services you'll ever experience.

- A. We use professional vendors (painters, handymen, plumbers, carpet cleaners, etc) to ensure that your unit is in good condition. We inspect the work performed to ensure that everything is ready before you move in.
- B. We are available 24 hours a day to handle emergency maintenance repairs.
- C. We provide detailed Move-in and Move-out Inventory forms for proper documentation of the condition of your rental.
- D. All deposits that are retained by us are kept in a FDIC insured bank or by the owner.
- E. When you sign your lease, you have a meeting with Dave Ide to go over all parts of the lease to help ensure that everyone is aware of their responsibilities under the lease.

(All our property managers are licensed real estate professionals according to state requirements)

How do I apply to rent? Print out the Rental Application on the forms area of the website. Fill it out completely and submit it to Coastal View Property Management at 3140 Telegraph Road, Ste. F, Ventura, along with a \$25 processing fee for each adult on the application.

Will I sign a lease? Yes, for most of our properties you will sign a 6-month lease that covers the responsibilities to each other throughout our tenancy. We will go over each part of the lease to ensure you understand it. After your application is accepted, your deposit is received, and your lease is signed, we'll hand you the keys to your home!

What if I have a maintenance request? All non-emergency maintenance requests should be called in to Coastal View Property Management. Arrangements will be made for a repair person to contact you and to allow access to your home.

What if I have an emergency? Emergencies are defined as problems that occur with water – flooding – or fire. Please call the Coastal View office number: 339-0300 and you will hear the emergency pager number to call. Make sure you leave your phone number on the pager number! It is amazing how many people leave a message without leaving a contact number for a return call!